



**Name:**

Havva Özad

**Country:**

Turkey

### **About you.....**

I graduated from Çanakkale 18 Mart University. I work as a Quality Management Representative. I have 8 years of experience in the Microbiology Laboratory in the Dairy Products facility, the Physicochemical Laboratory in the Dairy Products facility, Quality Control in the Frozen Bakery Products facility, and Quality Control Representation in the Dairy Products facility.

### **Why did you join the BRCGS Professional Programme?**

I participated in the BRCGS Professional Program primarily because it provides a great opportunity to improve myself, it is a great advantage that it contains up-to-date information to meet BRCGS Requirements, and it provides an important opportunity for me to have good knowledge of Product Safety Management and to be internationally recognized.

### **What value do you personally feel the BRCGS Professional certification brings to you?**

After completing this program, my perspective on Root Cause Analysis, Risk Assessment, Validation and Verification has further developed. Being part of the global professional community was a true validation of my knowledge and skills. I think I have gained a certificate that is important and valid for my career globally.

### **How has the training helped improve operations at your site/company?**

I gained proficiency with the information in the training from new perspectives to develop the Improved Product Safety System.

### **What did you most enjoy about the training?**

I enjoyed the experiences and useful case studies shared with different departments in the food industry. I also enjoyed the teaching methods used by the expert instructors.

### **What are you most looking forward to within the professional community?**

By being a part of this community, I will be able to connect with professional people in the Product Safety industry. I look forward to gaining new experiences and different knowledge from this worldwide community. Most importantly, I look forward to being kept up to date on BRCGS requirements.

### **How do you plan to keep your skills up to date?**

To stay up to date; I plan to follow webinars, BRCGS training platform and courses through the PPP system, which includes activities, and constantly use these skills in my career life.

### **What are your career ambitions/aims?**

I want to improve my knowledge and take valuable steps in my career. In this regard, my biggest goal is to become a BRCGS auditor and having the BRCGS Professional Certificate is a big step towards achieving this goal.