



Name:

Dr. Ahmed Magdi Refaat

Country:

Egypt

Company:

General Print for packaging and printing materials

Job Title:

Quality Assurance Manager

About you...

First of all, I am passionate about learning and training in the field of Quality, Food Safety and Packaging Technology. I have a bachelor's degree in Science focused on Biochemistry and a master's degree in organometallic chemistry from the faculty of science at Cairo University. I also hold a Ph.D. from the faculty of science from Cairo University, along with a range of professional training and courses focused on food safety, quality, business, management, technology, and soft skills.

I currently work as a Quality Assurance Manager at General Print for packaging and printing materials. We are a manufacturer of packaging products, like printed flexible packaging materials, and we are a BRCGS certificated site. I am responsible for most activities related to Quality Assurance, which involves the implementation of different product safety standards and requirements including FSSC22000, BRCGS Packaging, HACCP, HALAL, ISO family etc. Also, 1st and 2nd party audits, customer complaint handling, risk assessment based on the BRCGS Standard requirement, food safety and quality training and managing the product safety team members.

I belong to a small town, Maadi, which is located in Cairo, Egypt. In my spare time, I prefer reading research articles/journals related to packaging technology and Biotechnology. Also, one of my favorite sports is archery.

Why did you join the BRCGS Professional Programme?

New standards are published in line with the rapidly developing and constantly increasing sector expectations. In particular, BRCGS has the biggest share in this with the high-level standards it has prepared for product safety processes. Being in this great organization and being approved by BRCGS will be a good reference for my career opportunities.

What value do you personally feel the BRCGS Professional certification brings to you?

Product safety is of critical importance in food manufacturing and the entire supply chain. The BRCGS Professional courses have given me a wide technical vision for looking at product safety with a deeper understanding. Also, I feel the BRCGS Professional Certification will guide me through a significant career path. This BRCGS Professional Status has given me a niche edge to my professional career of 12+ years spanning through the manufacturing and also implementing the requirements of the BRCGS Standards.

How has the training helped improve operations at your site/company?

Building a product safety culture is a challenge that every industry is considering. Now as a BRCGS Professional, I have the necessary competence to contribute to the establishment and the maintenance of a solid culture within my partners' sites. With the knowledge I gained from the programme, I have made my own training presentations more functional and professional.

What did you most enjoy about the training?

It gave me huge benefits. I enjoyed the professionalism of the whole training programme and trainer.

What are you most looking forward to within the Professional community?

The thing I am looking forward to most is the opportunity to exchange ideas with colleagues from other countries.

How do you plan to keep your skills up to date?

By following all the BRCGS updates, accessing the BRCGS Educate platform, and attending webinars and E-learning courses, I will be able to stay up to date.

What are your career ambitions/aims?

Becoming a BRCGS auditor is one of my main goals, and being certified as a BRCGS Professional can help me reach my goal. I am in the field which has the power to safely feed millions, and improve people's health and wellbeing. Every day is a new day for me because each day brings new challenges and development opportunities. We need to always stay up to date with the continuous changes in regulations and standards. I want to keep learning and improve my knowledge in line with the latest Food standards so I can support continuous improvement in any organization work.