# **BR@S** Professional



Name:
Jackie Koen
Country:
South Africa
Company:
Pidelta (PTY) Ltd
Job Title:
Laboratory and Admin Assistant Pecans

#### Tell us a little bit about yourself...

My name is Jackie Koen. I am currently employed at Pidelta (PTY) Ltd at the pecan nut processing factory. In my daily duties I cover product safety, OHS, data capturing, quality controls and everything else that is related to admin and pecan nut processing. We have a small staff compliment, so I fill a lot of the positions that are required. I came from a security background, so Product Safety Management was very new to me. I have been doing this line of work since 2018 and have achieved and learned a lot. I am an outdoors person when I get the chance but love life as it comes.

#### Why did you join the BRCGS Professional Programme?

I joined the BRCGS Professional Programme to gain a better knowledge of Product Safety Management not only locally but internationally.

## What value do you personally feel the BRCGS Professional certification brings to you?

I feel that I have added value not only to myself but my employers by achieving this BRCGS Professional certification because I have enhanced my knowledge of Product Safety Management. I hope to continue to enhance my knowledge even more going forward.

#### How has the training helped improve operations at your site/company?

The training I have received has enormously improved operations within our site as through the training I have been able to share a healthier product safety culture with my co-workers, which not only helps at the workplace but everywhere we go.

#### What did you most enjoy about the training?

I have to say that I most enjoyed interacting with people from other areas of the country and from different work areas. Also, interacting on different scenarios.

### What are you most looking forward to within the Professional community?

I look forward to being exposed to other like-minded professionals and to be able to share ideas and issues.

#### How do you plan to keep your skills up to date?

I intend to never give up on training. I enjoy studying and will be part of the BRCGS Professional PPP system, as well as enrolling for any further courses and webinars available.

#### What are your career ambitions/aims?

It is my aim to one day become the best Product Safety Manager I can be, and to be able to pass on my knowledge and experience to others that want to work hard and achieve their goals. Also, to lead a team of technical professionals.