

**Name:**

John Moudakis

**Role:**

Training Coordinator - The Americas

**Tell us about yourself and your role at BRCGS**

As the Training Coordinator in the Americas, my role is to ensure a smooth delivery of courses in the Americas. I do a lot of work liaising with participants who are enrolled in our programs and with the instructors who deliver these learning events. Being based in Canada, and in the Eastern Time Zone, means we are able to interact in real time with North America's most populated time zone. Having a Coordinator on this side of the world means I can "be closer" to customers and clients in this territory and play a key support role in the success of our courses for all involved.

In my leisure time, I enjoy an active lifestyle. I love getting on my bike and doing long distance rides. I also enjoy exploring farmers' markets to search for locally sourced food (perfect ingredients for making tasty dishes at home!). The geek in me also loves maps, be it transit maps or historical country and street maps.

**What is your background and what brought you to BRCGS?**

I have always managed large-scale training projects in the technical sector in North America, so joining a technical organization with a global reach like BRCGS felt like home.

**What do you like most about your role?**

I love to support the delivery of our products to organizations and customers and to make sure that we add value to their learning journey. When our training session is over and we receive great evaluations and accolades, then I know we did our job well. Not only do I love working with clients, but being fairly new to BRCGS, it's also great to be working in a culture that supports innovation, allowing you to be creative and to be working with a group of people who are supportive. I've always appreciated working in an organization where staff are based in various time zones.

**What do you think is in store for the future at BRCGS?**

Being part of the LGC Assure group, many new opportunities lie ahead for BRCGS. We have a unique offering and service and now that we are part of larger organization, I see a lot of great new projects, opportunities and the chance to work with new teams across the LGC family of companies.