

**Name:**

Dolly Santacruz

Country:

Ecuador

Company:

Promopesca

Job Title:

Head of Integrated Systems

Tell us a bit about you...

I am a Food Biochemist, and I am currently the head of the management system. I also provide consulting services to many firms. I enjoy teaching, and I enjoy solving puzzles in my spare time.

Why did you join the BRCGS Professional Programme?

I have been working in the food industry for quite some time. I concluded that businesses need a roadmap to help them meet their food safety and quality certification goals. This prompted me to look for specific information through a network of food safety professionals and I came across this excellent programme, which has helped me to refresh my expertise and strengthen my internal auditing systems.

What value do you personally feel the BRCGS Professional certification brings to you?

The BRCGS Professional Programme is an excellent complement to becoming an expert in standard implementation. It has assisted me in reinforcing my knowledge and giving me the confidence to lead my team, make greater achievements every day, and enjoy the satisfaction of doing just that. Being able to pass on that information is particularly valuable to me as a person and a professional. This international qualification raises the stakes in my initiatives to become a food safety expert trainer.

How has the training helped improve operations at your site/company?

The BRCGS Professional Programme enabled my organization to make improvements to its operations, resulting in favorable certification audit results.

What did you most enjoy about the training?

I enjoyed the group tasks, where knowledge and experience from different professions and firms was shared, exchanging criteria, and the instructors solved any doubts.

What are you most looking forward to within the Professional community?

I am hoping to locate additional like-minded professionals who can help us create a community of specialists that can strongly encourage the world on food safety through sharing networking events.

How do you plan to keep your skills up to date?

Thanks to the operating platform BRC educate, we are encouraged to continue our training and earn incentives through the PPP system, which includes activities such as registering for additional training, tutorials, conferences and events, E-Learning and webinars, industry qualifications, and even university degrees.

What are your career ambitions/aims?

This expertise has given me the ability to head my own team of technical specialists, implement the BRCGS Professional Programme in other departments of my company, and perhaps even start my own training company, as well as the satisfaction of being recognized as a thought leader in the industry.