

**Name:**

Michelle Tindale

**Role:**

Director of Performance Enhancement

**Can you tell us a bit about yourself and your background?**

You could say my path to my current role has seen numerous deviations along the way. I initially studied Psychology at university and by chance was offered a role at a magic circle law firm in the city. I spent 12 years there and was promoted four times. That experience really formed a lot of the principles and core management techniques I now abide by today. Following that I worked at Capita which taught me so much about how large corporate institutions operate and the professional expectations.

Along the way I completed a degree in Business Management. I certainly learned some time management skills when juggling two children under 3, a full-time job and a degree – thinking about it now exhausts me!

I have been very lucky at BRCGS to be given the opportunity to challenge myself and the business, and I am now enjoying an expanded remit across LGC Assure.

Outside of work, I live with my husband, two children and a rowdy golden retriever. I have a varied background and was very lucky in my childhood and teens to travel and live in several countries due to my dad's profession. I now have a thirst for international travel, and I love Arabic countries in particular.

**What do you enjoy most about your role?**

I am very lucky and proud to work with such a fantastic team who are all experts in their fields. One of the privileges and joys in my current role is being there to support them, guide them and see them flourish. I thoroughly enjoy the people management aspect of my current role.

Directing new strategic concepts or products to successful delivery is a joy especially when you are making a direct impact for the better. For example, in the last 18 months my team had to switch the entire BRCGS Academy portfolio to virtual delivery, as many have. With training and events this poses its own challenges, but we achieved it successfully and in doing so, we have significantly reduced our environmental impact. As we now move into a hybrid world this will remain a key challenge for us to ensure we do not go backwards on the progress we have made in this regard.

**What does 'Science for a Safer World' mean to you?**

For me it comes back to education, which is not surprising given my remit, but we have such a huge opportunity to influence and educate for the better. Knowledge is power and sharing that knowledge and making it accessible has real lasting impact on individuals, businesses, and products.

**What do you think is in store for the future at BRCGS?**

The future for BRCGS is incredibly exciting! We have a dynamic and knowledgeable team here who are always looking for ways to ensure Science for a Safer World, as well as a dedicated and passionate partner network. Through our increased capability via LGC Assure we are able to provide a connected approach to supply chain assurance which will allow our customers to focus on improving performance and go that step beyond compliance.